

## TRAFFORD COUNCIL

**Report to:** Health Scrutiny Committee  
**Date:** 29/11/23  
**Report for:** Information  
**Report of:** Winter Planning Update 23/24

### **Report Title**

Winter planning 2023/24 - update

### **Summary**

This report provides an update on the various elements of system winter planning 2023/24, including the Urgent and Emergency Care Recovery Funds.

### **Recommendation(s)**

Health Scrutiny are asked to note the content of this report.

Contact person for access to background papers and further information:

Name: Paul Thomas - System Resilience Urgent Care Manager

## **1.0 Introduction**

1.1 This paper gives an update on winter planning for 2023/24.

1.2 In line with previous years, the Manchester and Trafford System Resilience Team will lead and co-ordinate on all aspects of winter planning and the lessons learnt from winter 2022/23 have been incorporated into the organisational delivery plans.

## **2.0 System Winter Plan**

2.1 The system winter plan has been developed in collaboration with system partners, highlighting key areas of delivery and focus into the winter period. These include delivery of Hospital at Home model, acute rollout of Back to Basics, and the bespoke Tier 1 support from national teams and Newton Europe.

2.2 Development of the plan has been led through the Manchester and Trafford Operational Delivery Group (ODG), a system wide group with representation from operational leads across the Manchester and Trafford footprint.

2.3 A check and challenge on winter preparedness was conducted through the Manchester and Trafford Urgent Care Board on 20th October.

2.4 Further work has been identified to describe how the Voluntary, Community and Social Enterprise (VCSE) sector will support the urgent care system through Winter.

2.3 A first version of the plan has been shared with locality system partners and GM ICS. An updated version of the winter plan will be shared in December, which will also include system service planning, outlining urgent care service operations across the Christmas and New Year period.

## **3.0 Urgent and Emergency Care Recovery Funds**

3.1 In March 2023, GM Integrated Care System (GM ICS) informed localities of capacity/recovery funding available for 2023/24 to help plan in a more coordinated way. This funding allocation sits across several separate workstreams supporting virtual wards, discharge and securing additional capacity.

3.2 On 19<sup>th</sup> October, the Trafford Locality Board, discussed a proposal on which winter schemes to be funded and allocations, from the capacity/recovery funding. An agreement was reached with system partners on the allocations on an organisational basis, with further work underway on the specifics of delivery.

3.3 This agreement will allow Primary Care to start an immediate implementation of Winter schemes in support of Urgent Care. Specifically, implementation of the Acute Respiratory Infection Hubs, providing high volume of additional same day respiratory capacity at times of surges in demand, and additional clinical and non-clinical sessions. These schemes will help to release capacity in general practice and reduce

pressures on secondary care through emergency department attendance avoidance and admission avoidance.

3.4 The locality team has now received support from GM to mobilise these schemes. We also understand that additional funding of £2 million is being held at a GM level to support primary care throughout the winter. From this resource we understand that all localities will receive funding to implement 'surge hubs' and we expect confirmation and the conditions relating to funding. An update will be provided to the Locality Board in December 2023.

#### **4. Urgent and Emergency Care support fund for local authorities**

4.1 In addition, Trafford Council had the opportunity to bid for additional winter funding from the Department of Health and Social Care Local Authority Urgent and Emergency Care Support Fund. Working with partners a bid was submitted including schemes that will support the system, including the voluntary sector, throughout the winter. The council has received confirmation that 100% of the bid was successful and will receive an allocation of £440,000.

4.2 The funding will be utilised to mobilise the following services:

- a) **High Intensity User (HIU) Service:** Employing a fixed term HIU health coach to support 50 Trafford residents who frequently attend the ED at Wythenshawe hospital. Potential to upskill existing roles in the system to enable a fast start model.
- b) **Test and Learn Extension:** The PCNs and the VCFSE sector have developed a community-based model to support the core 20 plus 5 concept to reducing health inequalities. This was successfully tested in in June 2023. The aim is to roll out the model across the framework of neighbourhoods.
- c) **Expansion of Rapid MDT Pilot for Pathway 3 Patients:** The Council undertook a pilot in February 2023 with therapy colleagues to explore cases referred and accepted into Discharge to Assess P3. They assessed the person the day after transfer to a P3 placement and formed an MDT view of the person's needs to facilitate an alternative P1 discharge. It is proposed to extend the approach over the winter period.
- d) **Business Unit to support care package brokerage:** The Business Unit sits as a centralised hub between social work teams, providing support for urgent care activity. The unit discharges a broad range of back-office functions. It is proposed to increase the brokerage element.
- e) **Agency Business Analyst Support:** It is proposed to employ an agency Business Analyst to support additional activity pertaining to the proposed interventions funded under this grant and wider discharge related activity for the winter period, recognising current capacity limitations.

#### **5. Impact Monitoring**

5.1 A process to agree the impact of these various schemes is currently being developed. Regular updates will be provided throughout locality governance and to the Manchester and Trafford Urgent and Emergency Care Board. This analysis will also be used to support planning for next financial year (24/25)